



To: Members of the Performance
Scrutiny Committee

Date: 17 May 2013

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Dear Councillor

You are invited to attend a meeting of the **PERFORMANCE SCRUTINY COMMITTEE** to be held at **10.00 am** on **FRIDAY, 24 MAY 2013** in **CONFERENCE ROOM 1A, COUNTY HALL, RUTHIN.**

Yours sincerely

G. Williams
Head of Legal and Democratic Services

A briefing session will be held, immediately before the meeting, at **9.30am** for **all Committee Members** on the Council's Quarterly Performance Reports at which a representative from the Wales Audit Office will be present.

AGENDA

PART 1 - THE PRESS AND PUBLIC ARE INVITED TO ATTEND THIS PART OF THE MEETING

1 APOLOGIES

2 APPOINTMENT OF VICE CHAIR

To appoint a Vice Chair of the Performance Scrutiny Committee for the ensuing year.

3 DECLARATION OF INTERESTS

Members to declare any personal or prejudicial interests in any business identified to be considered at this meeting.

4 URGENT MATTERS AS AGREED BY THE CHAIR

Notice of items which, in the opinion of the Chair, should be considered at the meeting as a matter of urgency pursuant to Section 100B(4) of the Local Government Act 1972.

5 MINUTES OF THE LAST MEETING (Pages 5 - 10)

To receive the minutes of the last Performance Scrutiny Committee held on the 11th April, 2013 (copy enclosed).

PART 2 - CONFIDENTIAL ITEMS

It is recommended in accordance with Section 100A (4) of the Local Government Act 1972 that the Press and Public be excluded from the meeting during consideration of the following item(s) of business because it is likely that exempt information (as defined in Paragraph 14 of Part 4 of Schedule 12A of the Act) would be disclosed.

6 CEFNDY ENTERPRISES (Pages 11 - 68)

To consider a confidential report by the Head of Adult and Business Services (copy enclosed) in respect of Cefndy Enterprises.

10.10 – 10.45

PART I

7 ANNUAL IMPROVEMENT REPORT : DENBIGHSHIRE COUNTY COUNCIL (Pages 69 - 100)

To consider the Wales Audit Office's Annual Improvement Report on the Council (copy enclosed) and identify any required actions.

10.45 – 11.15

Comfort Break

8 YOUR VOICE COMPLAINTS PERFORMANCE - QUARTER 4 (Pages 101 - 108)

To consider a report by the Head of Customers and Education Support (copy enclosed) which presented an analysis of the customer feedback policy `Your Voice` for Quarter 4 of 2013/14

11.30 – 12.00

9 ANNUAL COUNCIL REPORTING FRAMEWORK (Pages 109 - 142)

To consider a report by the Corporate Director: Modernisation and Wellbeing (copy enclosed) which detailed the self-assessment of social care in Denbighshire and identified improvement priorities for 2013/14.

12.00 – 12.30

10 SCRUTINY WORK PROGRAMME (Pages 143 - 162)

To consider a report by the Scrutiny Coordinator (copy enclosed) seeking a review of the committee's forward work programme and updating members on relevant issues.

12.30 – 12.50

11 FEEDBACK FROM COMMITTEE REPRESENTATIVES

To receive any updates from Committee representatives on various Council Boards and Groups

12.50 – 13.00

MEMBERSHIP

Councillors

Bill Cowie

Meirick Davies

Richard Davies

Colin Hughes

Geraint Lloyd-Williams

Peter Owen

Dewi Owens

Arwel Roberts

Gareth Sandilands

David Simmons

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